# **Ogemaw County**

# **Community Resource Guide**



Resources assembled by:



2022

Available at http://www.mclaren.org/mclaren-physician-partners/resources.aspx

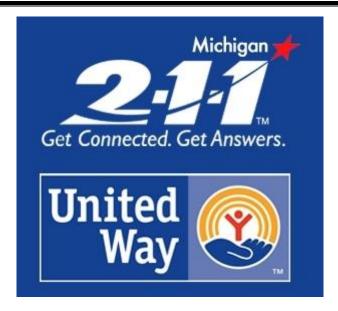
2022

# Ogemaw County Community Resource Guide

[ A guide to services in your community]

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### **ABUSE & PROTECTIVE SERVICES**

Children & Adult Protective	(855) 444-3911
Services (CPS)	
Common Ground Crisis Line	(800) 231-1127
Department of Human Services –	(989) 345-5135
West Branch	
Equality Michigan	(313) 537-7000
HAVEN Crisis Line	(877) 922-1274
LGBT Hotline	(212)-714-1141
Love Is Respect Hotline	(866) 331-9474
Michigan Coalition to End Domestic	(517) 347-7000
& Sexual Violence (MCEDSV)	
Narcotics Anonymous 24/7	(800) 230-4085
National Domestic and Sexual	(800) 799-7233
Violence Helpline	
National Human Trafficking	(888) 373-7888
Resource Center	
Northern Michigan Children's	(989) 275-7145
Assessment Center – Roscommon	
RAINN (Rape & Incest National	(800) 656-4673
Network)	
River House Crisis Shelter	(888) 554-3169
Safe Center Crisis Hotline 24/7	(877) 952-7283
Stop It Now! Hotline	(888) 773-8368
Suicide Prevention	(800) 273-8255
Third level Crisis Line	(800) 442-7315
Victim Connect Stalking Hotline	(855) 484-2846

### **ADULT AGING SERVICES**

Crisis Services for the Elderly	(517) 483-7205
Department of Human Services –	(989) 345-5135
West Branch	

Disability Network Mid-Michigan	(989) 835-4041
Elder Law of Michigan	(866) 400-9164
HAP Senior Plus	(800) 868-3153
Meals on Wheels	(800) 632-7334
Medicare Helpline	(800) 633-4227
Medicare/Medicaid Assistance	(800) 803-7174
Program (MMAP)	
Ogemaw Commission on Aging –	(989) 345-3010
West Branch	
Region 9 - Area Agency on Aging	(989) 358-4661
(NEMSCA)	
Social Security Administration	(800) 772-1213

### **Adult Day Services**

Compassus – West Branch	(989) 343-2470
Dobson Health Care SVC – Bay City	(866) 866-8984
Leelin Home Health Care, Inc. –	(989) 345-3138
West Branch	
Ogemaw Commission on Aging –	(989) 345-3010
West Branch – In Home & Adult	
Day Services	
The Horizon Senior Living – Respite	(989) 343-9404
care, adult day & foster care,	
veterans assistance.	
A.I. II. E I O	

### **Adult Foster Care**

The Horizon Senior Living	(989) 343-940	)4

### Alzheimer's & Dementia Support

<b>Assisted Living</b>	
Villa at West Branch	(989) 345-3600
Alzheimer's Association Helpline	(800) 272-3900

### Horizon Senior Living – *W. Branch* (989) 343-9404 The Brook of West Branch (989) 343-1400 West Branch Manor – *Elder Care* (989) 726-5003

### **ANIMAL SUPPORT**

Animal Control of Ogemaw County	(989) 345-5903
Ark Association to Rescue Kritters –	(989) 389-3305
Wildlife rescue & rehab – St. Helen	
Ogemaw Veterinary Clinic	(989) 685-3941
Rea Family Animal Shelter	(989) 343-7387
West Branch Veterinary Services	(989) 345-5363

### **Animal Shelters**

Claws & Paws Rescue – W. Branch	(989) 345-2479
Rea Family Animal Shelter	(989) 343-7387

### **COUNTY & CITY RESOURCES**

Department of Human Services –	(989) 345-5135
West Branch	
Ogemaw County Administration	(989) 516-9020
Ogemaw Commission on Aging	(989) 345-3010
Richland Township Hall	(989) 873-4135

# DISABILITY & SPECIAL NEEDS RESOURCES

Autism Society of MI	(800) 328-8476
Children's Special Health Care	(800) 359-3722
Services	
Department of Human Services -	(989) 345-5135
West Branch	
Disability Network of MI	(800) 782-4160
www.dnmichigan.	org/cil-directory
Do-All, Inc.	(989) 894-2851
Epilepsy Foundation of Michigan	(800) 377-6226
GiGi's Playhouse (Downs	(847) 885-6149
Syndrome Resources)	
Medicare/Medicaid Assistance	(800) 803-7174
Program	,
Michigan Alliance for Families	(800) 552-4821
Mich. Commission for the Blind	(800) 292-4200
Michigan Commission for the Deaf	(517) 507-5223
Michigan Dept. Of Ed. – Office of	(888) 320-8384
Special Education – Lansing	(000) 000
Michigan Rehabilitation Services-	(877) 901-9179
Northern Michigan District	(0,002.02.0
Muscular Dystrophy Association	(800) 572-1717
Paralyzed Veterans of America	(800) 638-6782
Relay Center for Deaf/Hard of	7-1-1
Hearing	/-1-1
3	(000) 772 1212
Social Security Administration	(800) 772-1213
United Cerebral Palsy of MI	(800) 828-2714

### **EDUCATION & TRAINING**

American Red Cross	(800) 733-2767
Special Education & Early	(888) 320-8384
Intervention Services	
Tuition Incentive Program	(888) 447-2687

### **Adult Programs & Continuing Education**

(989) 343-9070
(989) 362-3006
(517) 335-5858

### **Childcare Centers & Preschools**

Forest Friends Daycare - Mio	(989) 826-8090
Li'l Sprouts Child Development	(989) 846-4120
Center – Omer	
Miss Sue's Kid Zone Children's	(989) 343-0650
Center – West Branch	
NEMCSA W. Branch Head Start	(989) 345-1631
(Ages 3-5)	
Ogemaw County Early Head Start	(989) 896-0018
(Ages 0-3)	
Peter Pan Preschool Center, Inc –	(989) 345-0446
West Branch	
Pooh's Place Group Day Care –	(989) 873-5738
Prescott	
Rose City GSRP Preschool	(989) 343-2250
Tina's Day Care – West Branch	(989) 345-4872
West Branch GSRP Preschool	(989) 343-2190

### **Colleges & Career Centers**

IOSCO RESA Career & Technical	(989) 362-3006
Education – Tawas City	
Kirtland Community College	(866) 247-6440

### **Libraries**

Ogemaw District Library – Rose City	(989) 685-3300
Ogemaw East Branch – Prescott	(989) 873-5807
Richfield Township Library	(989) 389-7630
Skidway Lake Branch – Prescott	(989) 873-5086
West Branch District Library	(989) 345-2235

### **School Districts**

Alternative Educational Academy of Ogemaw	(989) 343-9070
Hale Area Schools	(989) 728-3551
NEMCSA West Branch Head Start	(989) 345-7503
Ogemaw Heights High School	(989) 343-2020
Pinecrest School – Hale/Virtual	(989) 728-6490
Rose City Middle & Elementary	(989) 343-2250
Surline Elementary School	(989) 343-2190
Surline Middle School – W Branch	(989) 343-2140
Whittemore-Prescott Elementary	(989) 756-2502
Whittemore-Prescott Jr./Sr. High	(989) 756-2501

### **Youth Programs**

Cole Canoe Base – Alger	(989) 873-1516
Ogemaw County 4H (MSU	(989) 345-0692
Extension) – West Branch	

YMCA Camp Timbers – *W. Branch* (989) 345-2630

### **FINANCIAL ASSISTANCE**

DHS - Ogemaw County	(989) 345-5135
MSHDA: Step Forward	(866) 946-7432
NEMCSA Family Self-Sufficiency	(989) 358-4653
United Way of Northeast MI	(989) 354-2221

### **Tax Assistance**

### **EMERGENCY & DISASTER SERVICES**

Ambulance, Fire and Police	911
American Red Cross	(800) 733-2767
Center for Disease Control &	(800) 232-4636
Prevention (CDC)	
Dept. of Natural Resources (Fire) –	(989) 345-0472
West Branch	
Lupton Fire Dept.	(989) 345-9911
Ogemaw County EMS	(989) 345-4503
Ogemaw Fire Dept. – West Branch	(989) 345-3444
Michigan Poison & Drug Info	(800) 222-1222
Rose City Area Fire Dept.	(989) 685-2339
rosecityareafire@gmail.com	(Voice & Fax)
South Branch Fire Dept.	(989) 257-3455
Suicide Prevention	(800) 273-8255

### **Law Enforcement**

Michigan State Police Post #32 -	(989) 345-0956
West Branch	
Ogemaw County Sheriff's Office -	(989) 345-9911
West Branch	
Rose City Police Departments	(989) 685-3051
West Branch Police Department	(989) 345-2627

### **EMPLOYMENT ASSISTANCE**

Do-All, Inc – Job Development	(989) 450-0589
Michigan Council of Rehabilitation	(517) 335-2400
Services	
Michigan Indian Employment &	(800) 591-8820
Training Services	
Michigan Veterans Affairs Agency	(800) 642-4838
Michigan Works Service Center	(989) 345-1090
Senior Community Service	(989) 358-4661
Employment Program	
State of MI Unemployment Line	(866) 500-0017
Ticket to Work Program	(866) 968-7842

Debbi's Tax Services – Rose City H & R Block – West Branch Liberty Tax Service – West Branch MI Dept. of Treasury	(989) 685-2441 (517) 335-7508 (989) 312-3800 (989) 345-2350
Mid-Michigan Community Action – Gladwin	(989) 426-2801
Ogemaw County Treasurer	(989) 345-0084
SOME CPAS – Rose City	(989) 354-8707
Stephenson & Co., PC – W. Branch	(989) 345-0850
Weinlander Fitzhugh – W. Branch	(989) 345-3404

# FITNESS, RECREATION & REHABILITATION

Adapt Physical Therapy – Prescott	(989) 873-2540
Adapt Physical Therapy – Rose City	(989) 685-8821
Adapt Physical Therpy – W. Branch	(989) 343-9755
McLaren Rehabilitation Services –	(989) 516-5078
West Branch	
MyMichigan Health Rehabilitation	(989) 343-3154
– West Branch	
Pinnacle Rehabilitation – Rose City	(989) 685-2500
Pinnacle Rehabilitation – W. Branch	(989) 343-3000
Solutions Phys. Therpy – W. Branch	(989) 345-0867
W. Branch Massage Therapy Center	(989) 343-9520
Wright Rehabilitation – W. Branch	(989) 345-7151

### **Parks & Recreation**

Carol Ann's Dance Studio – West	(989) 345-7055
Branch	
Department of Natural Resources –	(989) 275-5151
Roscommon	
Hi-Skore Lanes Bowl. – W. Branch	(989) 345-5580
Ogemaw Lanes Bowl – W. Branch	(989) 345-2200
Ogemaw Sport and Trail Center:	(989) 685-2999
Motocross & ATV Camp – Rose City	
Purple Dragon Studio – Hale, MI	(989) 778-8438
Rifle River Recreation Area	(989) 473-2258

### Parks & Recreation, continued

Skate Place – West Branch	(989) 345-3024
The Dream Golf – West Branch	(989) 345-6300
Tolfree Wellness Park – W. Branch	(989) 343-3542
Troll Landing Campground & Canoe	(989) 345-7260
– W. Branch	
West Branch Recreation Center	(989) 345-4450

# FOOD PANTRIES, CLOTHING & HOUSEHOLD ASSISTANCE

American Red Cross	(800) 733-2767
East Central Bay Region	(231) 947-7286
Area on Aging	(800) 858-1637
Department of Human Services -	(989) 345-5135
West Branch	
First United Methdist – W. Branch	(989) 345-0210
Food Bank Council of Michigan (Pant	ries)
www.fbmich.org/resources/j	find-a-food-bank
Meals on Wheels	(888) 370-7184
NEMSCA	(989) 358-4700
Ogemaw Hills Church Side Door	(989) 345-2260
Food Pantry – West Branch	
Saint Francis Center – <i>Prescott</i>	(989) 873-4462
Strawberry Patch Thrift – <i>Mio</i>	(989) 826-1503
St. Vincent de Paul Thrift Stores:	
Prescott	(989) 873-5797
West Branch	(989) 345-0779
Trinity Episcopal Church – West	(989) 345-0493
Branch	
We Care Thrift – Saint Helen	(989) 808-1302
WIC	(800) 942-1636

### **HEALTHCARE SERVICES**

Center for Disease Control &	(800) 232-4636
Prevention	
Children Special Healthcare	(800) 359-3722
Services	
District Health Department No. 2	(800) 504-2650
HIV Info	(800) 872-2437
Veteran Affairs	(844) 698-2311

### **Clinics & Hospitals**

Karmanos Cancer Institute	(800) 527-6266
McLaren Bay Region/Hospital	(989) 894-3000
McLaren ER – West Branch	(989) 516-5075
McLaren Home Care	(866) 323-5974
McLaren Primary Care – Alger	(989) 873-5323
McLaren Primary Care – Rose City	(989) 685-2333
McLaren Primry Care – W. Branch	(989) 345-1184
McLaren Woodland Evergreen	(989) 345-7000
Clinic – W. Branch	
Medical Arts Center - West Branch	(989) 343-3220
MyMichigan ER – W. Branch	(989) 343-3193
MyMichigan Health Park – W. Branch	
Primary Care	
Urgent Care/X-ray	(989) 345-8130
Laboratory	(989) 345-8138
MyMichigan Lab – West Branch	(989) 343-3179
MyMichigan Med. Center – W.	(989) 345-3660
Branch	
MyMichigan Wound Care – W.	(989) 343-3790
Branch	
Sterling Health Centr – W. Branch	(989) 343-9466
Ogemaw Clinic - Prescott	(989) 873-6200
Ogemaw Hills Free Cli – W. Branch	(989) 345-7880
Options Resource Clinic – W.	(989) 345-7398
Branch: Free Pregnancy/STD Tests	
Daniel Danassas	

### **Dental Resources**

Berns, Jonathan S DDS – W. Branch Dental Clinics North – Medicaid enrollees, low-income & uninsured Wost Branch MI	(989) 345-0802 (989) 343-1496
West Branch, MI Dental Lifeline Network – Donated Dental Services – Permanent disability, age 65 & meets income	(517) 347-6994
requirements	
Rose City Dental	(989) 685-8668
Shortt Dental – West Branch	(989) 345-0185
Smile Programs – The Mobile	(888) 833-8441
Dentists - For schools	
St. Helen Family Dentistry	(989) 389-4931
Sterling Area Dental Clinic – Alger	(989) 873-5152
West Branch Family Dentistry	(989) 345-7750

Heari	ng	Assi	stan	ce

Beltone Skoric Hearing – W. Branch	(989) 793-7620
Hear Michigan Center – W. Branch	(989) 726-1540
HearUSA – West Branch	(866) 391-2313
Relay Center for Deaf/Hard of	7-1-1
Hearing	

### **Medical Equipment & Loan Closets**

ABC Medical Supply – W. Branch	(989) 345-1118
Adaptive Environments – Lifts	(800) 355-5438
ALS of Michigan – Durable medical	(800) 882-5764
equipment for patients with ALS	
American Homepatient	(989) 345-7813
Carelinc Med. Equipt. – W. Branch	(989) 345-7090
Michigan Assistive Technology	(231) 922-0903
Loan Fund	
Michigan CPAP Bank - CPAP,	(734) 232-3964
BiPAP, ASV, AVAPS & supplies	
Muscular Dystrophy Association	(800) 572-1717
National Federation of the Blind	(410) 659-9314
N. Michigan Veteran's Coalition	(989) 272-3855
Ogemaw Hills Free Clinic – Med.	(989) 345-7880
supplies, based on availability	
Orthotech Orthopdic – W. Branch	(989) 343-0999
Paralyzed Veterans of America –	(800) 638-6782
Mich. Chapter- Mobility supplies	
United Cerebral Palsy Michigan –	(800) 828-2714
Assistive Technology Fund	
Wright Brace & Limb – W. Branch	(989) 343-0300

### **Mental Health & Counseling Services**

ABA Pathways – West Branch	(989) 701-2061
AuSable Valley After Hours Crisis	(844) 865-5569
AuSable Valley Community Mental	(989) 345-5571
Health – W. Branch	
Blooming Consultants – Hale	(989) 728-2364
Boys Town National Hotline	(800) 448-3000
Catholic Human Service – W. Branch	(231) 947-8110
Common Ground Crisis Line	(800) 231-1127
J.M.T Counseling – West Branch	(810) 479-5074
Mich. Narcotics Anonymous	(800) 230-4085
Mich. Problem Gambling Helpline	(800) 270-7117
National Alliance on Mental Illness	(800) 950-6264
National Domestic & Sexual	(800) 799-7233
Violence Helpline	
National Human Trafficking Hotline	(888) 373-7888
Shanda Berdan Counsel – Rose City	(800) 656-4673
Stop It Now! Helpline	(888) 773-8368
Substance Abuse & Mental Health	(800) 662-4357
Suicide Prevention Lifeline	(800) 273-8255

### **Substance Abuse**

Alcoholics Anon. – Houghton Lake	(866) 227-0015
AuSable Valley CMH Services	(989) 345-5571
CDC Hotline	(800) 232-4636
Mich. Narcotics Anonymous	(800) 230-4085
Northern Mich. Regional Entity	(800) 834-3393
Substance Abuse & Mental Health	(800) 662-4357
Llugant Cara	

### **Urgent Care**

MyMichigan Urgent Care – Gladwin	(989) 246-9430
MyMichigan Urgent Care –	(989) 422-2181
Houghton Lake	
MyMichigan Urgent Care –	(989) 345-8130
West Branch	
Sterling Area Health Walk-in Clinic	(989) 654-2491
(With Insurance approval)	

### **Vision Assistance**

Eye Care America – Seniors	(877) 887-6327
Program & Glaucoma Program	
Michigan Commission for the Blind	(800) 292-4200
<ul> <li>Vocational Rehabilitation</li> </ul>	
National Eye Institute	(301) 496-5248
Ogemaw Eye Institute – W. Branch	(989) 345-8113
Sight for Students (VSP) – <i>Under</i>	(888) 290-4964
age 19 & low income	
SVS Vision – West Branch	(989) 345-3680
Walmart Vision Cen. – W. Branch	(989) 343-9766
West Branch Eyecre – W. Branch	(989) 345-2020

### **HOUSING ASSISTANCE**

American Red Cross	(800) 733-2767
Department of Human Services	(989) 345-5135
Habitat for Humanity – Gladwin	(989) 426-3078
MSHDA: Step Forward	(866) 946-7432
NEMCSA Rental & Homelessness	(989) 356-3474
Ogemaw Commission on Aging	(989) 345-3010
Ogemaw Home Improvement	(989) 345-5390
Veterans TOLL Free numbers	

https://www.va.gov/contact-us/#call-us

### **Emergency Shelters & Warming Centers**

Lydia's Gate - <i>Mio</i>	(989) 826-5588
River House Shelter – <i>Grayling</i>	(989) 348-3169

# Heating/Utility Assistance & Home Repairs/Weatherization

(800) 733-2767
(800) 858-1637
(800) 477-5050
(989) 345-5135
(800) 477-4747
(989) 356-3474
(800) 866-8429
(810) 232-2197
(517) 324-5190

### **Low Income Housing**

Griffin Place Apartments	(989) 345-7112
Houghton Creek Apartments	(989) 345-7112
HUD Rental Assistance	(800) 569-4287
Maplewood Manor	(989) 345-0282
Ogemaw Hills Apartments	(989) 701-2393
Ogemaw Housing Dept.	(989) 345-5390
Sleepy Oaks Apartments	(989) 701-2393
Town & Country Apartments	(989) 685-8056
Wilkens Creek Apartments	(989) 685-2478

### **PARENTING/PREGNANCY RESOURCES**

Child & Family Services of Northeast Michigan	(989) 356-4567
Children's Special Health Care	(800) 359-3722
Services Child Safety Seat Inspection –	(989) 345-0956
West Branch	()
Department of Human Services – West Branch	(989) 345-5135
LA LECHE	(800) 525-3243
Life Choices Resource Center	(989) 345-3909
Michigan Alliance for Families	(231) 715-1503
MSU Extension	(989) 345-0692
National Runaway Safe-line	(800) 786-2929
NEMCSA – Northeast Michigan	(989) 356-3474
Community Service Agency	
Office of Women's Health	(800) 994-9662
Options Resource Clinic	(989) 345-7398
WIC	(800) 942-1636
Women's Resource Center of	(800) 275-1995
Northern Michigan	

### **PRESCRIPTION ASSISTANCE**

### **LEGAL ASSISTANCE**

Catholic Human Servs – W. Branch Center for Civil Justice Elder Law of Michigan Legal Services of Northern Mich. – Houghton	(231) 947-8110 (800) 724-7441 (866) 400-9164 (906) 482-3908
Mich. Department of Civil Rights	(800) 482-3604
Michigan Immigrant Rights Center	(734) 239-6863
	, ,
Michigan Indian Legal Services	(231) 947-0122
Michigan Veterans Affairs Agency	(800) 642-4838
Nawrocki Center for Elder Law	(989) 418-3500
Ogemaw County Office of	(989) 345-5170
Veterans Affairs	
River House, Inc.	(888) 554-3169
Social Security Administration	(800) 772-1213
Veterans TOLL Free numbers	
https://www.va.gov/contact-us/#call-us	

### **Pharmacies**

HomeTown Pharmacy - Hale	(989) 728-9711
Rite-Aid:	
St. Helen	(989) 389-4965
West Branch	(989) 345-0080
Rose City Drug	(989) 402-0838
Skidway Pharmacy – Prescott	(989) 296-1360
Walgreens – West Branch	(989) 343-6921
Walmart – West Branch	(989) 343-9761
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### **Prescription Assistance Programs**

Good Rx	(855) 268-2822
	www.goodrx.com
Michigan's Drug Prices & MiRx	(866) 755-6479
Needy Meds Helpline –	(800) 503-6897
Information source to locate	
assistance programs	
Needy Med Discount Card	(888) 602-2978
Partnership for Prescription	www.pparx.org
Assistance	
RxAssist Pharmacy Assistance	www.rxassist.org
Rx Outreach	(800) 769-3880

### **SUPPORT GROUPS**

ALS of Michigan	(800) 882-5764
Alzheimer's Association & Helpline	(800) 272-3900
Autism Society of MI	(800) 328-8476
Common Ground Crisis Line	(800) 231-1127
Compassionate Friends - Parent's	(877) 969-0010
Grief Group	
Disability Network of MI	(800) 782-4160
www.dnmichigan	.org/cil-directory
Epilepsy Foundation of Michigan	(800) 377-6226
Equality Michigan	(313) 537-7000
Haven Crisis Line	(877) 922-1274
LGBT Hotline	(212) 714-1141
Love is Respect Hotline	(866) 331-9474
Narcotics Anonymous 24/7	(800) 230-4085
National Council on Alcoholism &	(800) 622-2255
Drug Dependence (NCADD)	
National Domestic & Sexual	(800) 799-7233
Violence Helpline	
National Human Trafficking	(888) 373-7888
Resource Center	
Parkinson's	(800) 852-9781
Problem Gambling Help Line	(800) 270-7117
RAINN (Rape & Incest National	(800) 656-4673
Network)	
SEMCA	(800) 686-6543
Stop It Now! Hotline	(888) 773-8368
Substance Abuse Hotline	(800) 662-4357
Suicide Prevention	(800) 273-8255
WIC	(800) 942-1636
Women's Health Resource Line	(800) 994-9662

### **TRANSPORTATION**

American Cancer Society Road to	(800) 227-2345
Recovery	
Area on Aging	(800) 858-1637
Auto Safety Hotline	(888) 327-4236
Child Safety Seat Inspection	(866) 732-8243
Karmanos Cancer Institute	(800) 527-6266
Ogemaw County Public Transit	(989) 345-5790

### **TRIBAL SERVICES**

Little Traverse Bay Band of Odawa	(231) 242-1400
Indians	
MI Department of Civil Rights	(517) 335-3165
MI Indian Employment & Training	(800) 591-8820
Michigan Indian Legal Services	(231) 947-0122
Michigan Indian Tuition Waiver	(517) 241-7748
MI Native American Affairs Office	(517) 335-7782
U.S. Office of Indian Education	(202) 260-3774

### **VETERANS AFFAIRS**

Area on Aging	(800) 858-1637
CHAMPVA	(800) 733-8387
Disabled American Veterans	(989) 473-3416
Michigan Veterans Affairs	(800) 642-4838
Ogemaw County Vet Affairs	(989) 345-5170
Paralyzed Veterans of America	(800) 638-6782
Vet2Vet Peer Support Group:	(989) 873-6088
First United Meth. – W. Branch	
Veteran Affairs	(844) 698-2311
Veteran's Crisis Line	(800) 273-8255
Veterans of Foreign War	(833) 839-8387
Veterans Toll Free Numbers	(800) 733-8387

### **VOLUNTEER OPPORTUNITIES**

American Red Cross	(800) 733-2767
Area on Aging	(800) 858-1637
AuSable Valley Community Mental	(989) 345-5571
Health	
NEMCSA	(989) 358-4600
Ogemaw Humane Soc – W. Branch	(989) 343-7387

### IS IT AN EMERGENCY?

Clinic Name:	Office Phone:
AFTER HOURS Phone Number:	
Our Preferred Urgent Care:	

### Non-Urgent:

You should make an appointment with your <u>Primary Care</u> Physician

- Cold/Flu
   Symptoms
- Earaches
- Mild Backaches
- Mild Sprains
- Rashes
- Sore Throat/Cough
- Toothaches

### <u>TeleHealth</u>

### (Virtual Visits) Primary Care via Telehealth

- Allergies
- Bronchitis
- Colds and Flus
- COVID Symptoms
- Earache
- Headache
- Hives
- Insect Bites
- Pink Eve
- Rashes
- Sinusitis

### Semi-Urgent:

Needs Medical Care and can wait a few hours. You should contact your Primary Care

Physician and/or go to Urgent Care Facility for treatment

- Accidents and Falls
- Moderate Sprains
- Moderate Backaches
- Mild Breathing Difficulty (i.e. Asthma)
- Minor Cuts with Controlled Bleeding
- Eye
- Irritation/Redness
- Cold/Flu Symptoms WITH fever
- Vomiting/Diarrhea with Dehydration
- Severe Sore Throat or Cough
- Minor Broken Bones or Fractures (fingers/toes)
- Skin Rashes and Infections
- Urinary Tract Infections
- Minor Injuries
- Minor Burns

### **Urgent:**

You should go to your nearest Hospital Emergency Department

- Severe Chest Pain or Difficulty Breathing
- Compound Fracture (bone protrudes through skin)
- Convulsions/Seizures
- Loss of Consciousness
- Fever in Newborn (less than 3 months old)
- Heavy, Uncontrollable
   Bleeding
- Deep Knife or Gunshot Wounds
- Moderate to Severe Burns
- Poisoning
- Serious Head/Neck or Back Injury
- Pregnancy-Related Problems
- Severe Abdominal Pain
- Signs of Heart Attack (chest pain lasting longer than 2 minutes)
- Signs of Stroke (loss of vision, sudden numbness, weakness, slurred speech or confusion)
- Suicidal or Homicidal Thoughts/Feelings
- Vomiting up Blood

If your provider does not offer Telehealth visits, consider using the <u>McLaren Now App</u> mclaren.org/mclarennow

When in doubt, patients who feel their symptoms require immediate medical attention may choose to go to a hospital emergency department, where medical professionals can determine which level of care is required.